

LTX Digital Hybrid Key System

Additional hardware may be required to support some published features.

Give Your Small to Medium Size Business the Advantage of a Flexible & Powerful Communication Platform

The Protegé LTX key system helps you specialize, organize, maximize. The system's smart technology integrates your telephone into your computer to do more, just the way you need to do it.

The Protegé system you invest in now will hold its value as your needs increase, because your original Protegé software digital keysets and common control boards flow into the next system size. Simply add the components you need. Your Protegé system is ready to accept them with cost savings for you.



THE FLEXIBILITY TO FIT YOUR NEEDS

With the Protegé system you choose, you get full flexibility to meet your needs now and grow with you later.

LTX: Capacity up to 120 ports

HIGH-PERFORMANCE COMMUNICATIONS

Protegé digital hybrid key systems are packed with proven features to build productivity and performance day to day:

- Caller ID Integration
- One-Button Transfer
- Transfer to Hold
- Answering Machine Emulation
- Conversation Record
- Interactive Display with Soft Keys
- Transparent LCR
- Class of Service Override
- Off-Hook Voice Announce with Executive Keysets
- Reverse Off-Hook Voice Announce with Executive Keysets

POWERFUL, PROFITABLE CUSTOMER SERVICE

Call center applications gain unparalleled effectiveness with advanced features that come standard with Protegé LTX. Uniform Call Distribution manages your calls to keep customers satisfied and profitability up.

- Call Queuing
- Multiple Overflow Destinations

- Overflow Announcements
- Agent Help
- Agent Wrap-Up
- Supervisor Monitoring
- Route Override
- Reroute Destination

PRODUCTIVITY ENHANCED

- TAPI Service Provider
- Personal Information Manager Support
- Caller ID Information Sharing with Credit/Account Systems
- Voice Mail Integration
- Least Cost Routing
- Directory Dialing
- Traveling Class of Service
- Station Message Detail Recording
- 4-15 Digit Forced Account Codes
- Enhanced Toll Restriction

EFFICIENCY THAT PAYS OFF AT THE BOTTOM LINE

As you continue to find new ways for Protegé to help your company succeed, the system works transparently to reduce downtime, enhance productivity and protect your business with all these standard features:

- 24 Hunt Groups, 24 Members Each (72 Members in Hunt Group 24)
- 6 Flexible Call Forwarding Options
- 8 Simultaneous, 4 Party Conferencing

- 1000 System Speed Dial Bins
- Flexible Ringing Assignments
- 24 Call Pickup Groups
- 24 Paging Groups
- External Paging
- Meet-Me Page
- 8 Day/Night Extension Classes of Service
- System Speed Dial Toll Restriction Override
- Built-In Battery Backup Capability
- Power Failure Transfer
- Direct Inward Dialing (DID)
- Direct Inward System Access
- Hot Dial Pad
- Night Service
- Analog Adapter for Selected Analog Applications
- Unsupervised Trunk-to-Trunk Conferencing
- 4 Redial Options, Including Automatic Busy Redial
- Hot Line Capability
- Non-Blocking Intercom
- Analog Extension Message Waiting Board Enhances Hotel/Motel Applications
- T1 Digital Transmission Interface Board

With Protegé LTX, your business can meet the competition on its own terms... capable, confident, flexible. Ready to conquer the changing business environment with technology for now. So find out how a Protegé digital hybrid key system can help your business get ahead.

