

# CTX Digital Hybrid Key System

Additional hardware may be required to support some published features.

## Big Power, Small Price

The Protegé CTX gives you powerful features you're looking for at a small-system price. As your business expands, the CTX grows up and out without a lot of extra investment.

The basic Protegé CTX system handles six lines from the telephone company's central office, with up to 16 digital keysets, and CTX's optional 2x8 expansion module jumps you up to eight lines and 24 stations.

Later on, you'll be positioned to step into the even more powerful LTX system, using your original Protegé digital keysets – a significant benefit to your bottom line.



### WORK SMARTER WITH PROTEGÉ CTX

This powerful phone system gives you bottom-line productivity, with hard-working features you won't find in other small systems:

- Caller ID Integration
- One-Button Transfer
- Transfer to Hold
- Answering Machine Emulation
- Conversation Record
- Interactive Display with Soft Keys
- Class of Service Override
- Off-Hook Voice Announce with Executive Keysets
- Reverse Off-Hook Voice Announce with Executive Keysets
- Analog Direct Inward Dialing (DID)

### KEEP IN TOUCH WITH YOUR CUSTOMERS

With Uniform Call Distribution as a standard feature, Protegé CTX helps you manage your calls with great customer service capabilities:

- Call Queuing
- Multiple Overflow Destinations
- Overflow Announcements
- Agent Help
- Agent Wrap-Up
- Supervisor Monitoring
- Route Override
- Reroute Destination

### WORK SMARTER AND FASTER

Protegé CTX gives you built-in features to maximize productivity throughout your organization:

- 16 Hunt Groups, 24 Members Each (48 Members in Hunt Group 16)
- 6 Flexible Call Forwarding Options
- 8 Simultaneous, 4 Party Conferencing
- 500 System Speed Dial Bins
- Flexible Ringing Assignments
- 8 Call Pickup Groups
- 8 Paging Groups
- External Paging
- Meet-Me Page
- 8 Day/Night Extension Classes of Service
- System Speed Dial Toll Restriction Override
- Built-In Battery Backup Capability
- Power Failure Transfer
- Direct Inward System Access
- Hot Dial Pad
- Night Service
- Analog Adapter for Analog Applications
- Unsupervised Trunk-to-Trunk Conferencing
- 4 Redial Options, Including Automatic Busy Redial
- Hot Line Capability
- Non-Blocking Intercom

### RUN YOUR BUSINESS MORE EFFICIENTLY

With all these business-building tools built in:

- TAPI Service Provider
- Personal Information Manager Support
- Voice Mail Integration
- Least Cost Routing
- Directory Dialing
- Traveling Class of Service
- Station Message Detail Recording
- 4-15 Digit Forced Account Codes
- Enhanced Toll Restriction

So give your business a competitive edge, with Protegé CTX, the small phone system with big-business power.

